

Management of 57 queries

Farré explains that the majority of cases revolve around disability and retirement pensions

EL PERIÒDIC / L.G.R.



The member's ombudsman, Gerard Farré, who took over the position this January.

LAURA GÓMEZ RODRÍGUEZ
ENCAMP

The member's ombudsman of the Andorra Social Security Fund (CASS), Gerard Farré, has handled a total of 57 consultations during the first five months in charge of the position. This figure represents a slight increase compared to previous years, but, according to Farré, this increase is not due to greater dissatisfaction with the actions of the parapublic, but to an improvement in the visibility of the service.

"We have detected that it is a small increase in recent years from the previous ombudsmen, but I do not associate it

with an increase in dissatisfaction with the actions or decisions of the CASS, but with an increase in knowledge of the figure of the ombudsman", he maintained. A job that he defends and affirms that he is on the right track: "It is what interests me first and foremost during these years that I may be holding the position", he explained.

The most common consultations he has received are related, above all, to issues of disability and retirement pensions.



GERARD FARRÉ

DEFENDER OF THE AFFILIATE

"We have detected that it is a small increase in recent years from previous defenders, but I don't associate it with an increase in dissatisfaction"

There are also many claims linked to the lack of information or misunderstandings in relation to the resolutions issued by the Andorran Social Security Fund. The majority of the consultations are "especially in relation to disability pensions, retirement pensions and also to issues of lack of information or misunderstanding with any resolution", Farré specified.

A significant part of the consultations also revolve around long-term temporary disabili-

The CASS applies the third-party payer to the Clínic and Teknon

►► The board of directors of the Andorran Social Security Fund (CASS) has approved the application of the third-party payer model for medical services provided at the Spanish health centers Clínic and Teknon. With this decision, the unification of criteria with the rest of the contracted centers is guaranteed, so that insured persons will no longer have to pay any amount in advance.

►► With the new measure, the CASS will assume the full payment of the services provided in these two centers and will later claim the corresponding part of the co-payment from the affiliates.

►► At the same time, the council has also approved the call for an international public tender to acquire a comprehensive training and development platform aimed at the institution's professionals.

ties, especially in cases that last for a year and are reviewed by the CASS. According to the defender, "people sometimes don't understand how extensions work, they don't understand that they might be discharged or the procedure might be changed", which generates doubts, especially in "situations that are not so common in people's daily lives", he concluded. ●

URBAN PLANNING APPROACH

Coma defends the POUP as a measure of urban planning responsibility

The consul general of Ordino defends the dialogue with the APTA

EL PERIÒDIC
ESCALDES - ENGORDANY

The consul general of Ordino, Maria del Mar Coma, defended this Thursday the validity and objectives of the new Parish Planning and Urbanism Plan (POUP), in the face of criticism from the Andorran Landowners Association (APTA), which has opened the door to taking the planning to the City Council. Coma assured that the municipality has always maintained an open attitude to dialogue, but insisted that it cannot back down on the criteria approved by the council: "We cannot go back; we believe that the plan is beneficial for everyone in the parish and for Andorra in general".

The municipal leader stated that the corporation has responded to all the requests for meetings received from the association, and that no new requests have been received since



A moment from the Ordino Municipal Council session.

the last meeting. In this sense, she expressed surprise at the public statements that question the predisposition to dialogue. "We have always been open to talking, but what we cannot do is that they come to us and tell us what they want and we simply say yes", she explained. "They have never brought us a concrete proposal, only genera-

lities and disagreements", she added. Regarding the APTA's threat to take the POUP to court, Coma recalled that it is a legitimate right of any citizen, and assured that if the City Council considers that the plan does not comply with the law, the municipality will act accordingly. «But so far, we are convinced that the model we have pro-

posed guarantees sustainable growth and avoids risks of collapse such as to build in too many agricultural areas», she said.

According to Coma, the POUP not only maintains opportunities for growth in current urban areas, but also establishes larger minimum construction plots in certain areas to preserve territorial balance. ●

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